

**ABSTRACT OF THE DISCLOSURE**

An in-vehicle hands-free apparatus 10 includes: a communication unit 15 which is connected with a mobile phone 30; a storage unit 17 for storing a voice of a party on the other end of a call; a situation analysis unit 12 for analyzing surrounding situations of a car based on information outputted from a group of sensors 20 for detecting the surrounding situations; an action determination unit 13 for determining, based on the result of the analysis of the situation analysis unit 12, to continue or hold the call between a driver and the party, or cancel the hold; a playback control unit 14 for playing back the voice of the party stored in the storage unit 17 according to a control signal outputted based on the determination of the action determination unit 13 to cancel the hold; and a voice output unit 16 for outputting the voice played back by the playback control unit 14 for the driver.